

CANADA'S TOP COMPETITION SUIT DESIGNER



Website: www.khpdesigns.com

Email: karen@khpdesigns.com

Phone Number: 905-531-1596

CUSTOM ORDER TERMS & CONDITIONS

Your signature on the bottom of this form indicates your acknowledgement of the below policies.

Custom Competition Suit Orders
Orders placed with KHP Designs will be designed based on requirements (i.e. color, fabric and measurements) outlined by this completed form. After confirmation of order and deposit payment, any requested changes to the competition suit design, colour or fabric are at the liability of the client.
Deposit
A <u>50% non-refundable deposit</u> is required at time of ordering. No order is considered firm nor is a spot held for you unless a deposit is received by KHP Designs. No work will be started until the deposit has been received. If deposit is not received in a timely manner, KHP Designs can't guarantee that you will get your order on time.
Final Payment
The balance is due 2 weeks before your order is to be shipped. Orders are never shipped out before final payment is received. Delaying the final payment only delays the date the suit will get to you.
Methods of Payment
Cash, Email Money Transfer, Visa, MasterCard, *PayPal , Certified Cheque - <u>NO PERSONAL CHEQUES ARE ACCEPTED.</u> <i>*If using PayPal, please be advised that a service fee of 3% will be added to your order</i>
Shipping
The client takes full responsibility for shipping. When we have your address we will quote you the shipping and handling charges. Shipping and handling charges will apply should you decide to have it shipped. If the suit / suits / products aren't received in time or lost by courier company, KHP Designs is not responsible for replacement or replacement value of the suit(s) or product. It is recommended that clients purchase extra shipping insurance for their shipping orders. Opting out of such insurance is the complete responsibility of the client. Express or Overnight Shipping - If you wait until after 10 days before your competition date to make your final payment, the shipping costs will increase. Orders shipped using FedEx express or overnight will be subject to a minimum fee of \$75.00, which increases depending on where you live. Shipping out of Canada - Order to the United States could be subject to duty and taxes at customs and are the client's responsibility. Shipping to KHP Designs - If the suit / suits / products aren't received in time or lost by courier company, KHP DESIGNS is in no way responsible for replacement or replacement value of the suit(s) or product. It is recommended that clients purchase extra shipping insurance for their shipping orders. Opting out of such insurance is the complete responsibility of the client.
Return Policy
<u>Absolutely no returns, no refunds, no exchanges or credits – NO EXCEPTIONS.</u>

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Client Order Cancellation- In the event that a client has cancelled an order because they have decided not to compete or can't compete due to an unforeseen injury, family issue or health reason, the client is still liable for the full cost of their custom order as outlined in this form.

Designer Order Cancellation- In the event that KHP Designs has to cancel the order at any time, the client will receive only the deposit back. KHP Designs is not responsible for replacement or replacement value of the suit(s) or product, purchasing of a new suit elsewhere, expenses for a show, trainer, gym, nutritionist, transportation, hotel etc.

Measurements

Your suit / suits are made to measure according to the measurements given by the client and outlined in this form. When preparing for a competition, clients experience extreme weight loss, depletion, water depletion and a wide range of physical changes therefore KHP Designs cannot guarantee your custom suit will fit you.

To avoid issues with body measurements, please keep KHP Designs up to date with your progress and send pictures every 2 weeks with updates to the measurement chart. This will help us to ensure a perfect fit for your suit. Upon receiving your competition suit, try it on immediately to ensure proper fit.

Caring for your Competition Suit

KHP Designs is not responsible for the durability of the fabric, ornamentation or laundering of the suits.

Recommended Washing Treatment - Hand wash your competition suit in cold water using mild detergent such as Zero or Woolite. Lay flat to dry. Do not bleach. Do not soak in water for extended periods of time. Do not wring it out. Do not put competition suit in the dryer or in the sun. Bikini's with crystal connectors are to be handled with extreme care as they are jewelry connectors and could break. The recommended washing treatment does not guarantee against permanent stains caused by miscellaneous products.

Allergies

KHP Designs is not liable for any allergic reactions caused by materials used.

I have read and accept the terms and conditions of this sale.

Date:

Please Print Name:

Signature: _____